

To Our Valued Clients and Business Partners

March 20, 2020

Like many firms, Global RADAR has been closely monitoring the global outbreak of coronavirus (COVID-19). Be assured that we are taking all necessary measures to protect the interests of our team members, clients and business partners globally.

Precautionary measures and actions we are taking:

- We are monitoring the situation daily and are in frequent communication with our cloud infrastructure & managed service provider as well as our networking partner
- We have geographically diverse call centers open to serve you in the US, the UK and Germany
- Should conditions warrant, we are prepared to implement our business continuity plan to ensure appropriate engineering, vendor and security coverage
- We have activated our regional and global response teams to provide around-the-clock support
- We are monitoring the situation daily and making sure the business is fully prepared to react
- We are ensuring our teams are armed with all the support they need to provide a safe working environment, whilst working with local authorities and following local guidance
- We have developed plans for our employees to work from home should the need arise
- We are displaying guidance notes from the World Health Organization (WHO) in our offices on how to minimize the risk of infection

We are committed to keeping you informed of our efforts to ensure there are no disruptions to the Global RADAR systems that support your critical daily business operations. We continue to remain available for any emergencies or questions. Please contact us at:

1-877-265-7475

supportgroup@globalradar.com

Warm Regards,



Dominic Suszek
Chief Executive Officer